

Enroll patients using  
a company  
dedicated link

# Provide patient with dedicated link



<https://onetouchhealth.com/signin/companyname>

CCM Enrollment - Message (HTML)

File Message Insert Options Format Text Review Help Tell me what you want to do

Paste Cut Copy Format Painter Clipboard Basic Text Names Include Tags Add-ins Voice

Send To Patientemail.com Cc Bcc Subject CCM Enrollment

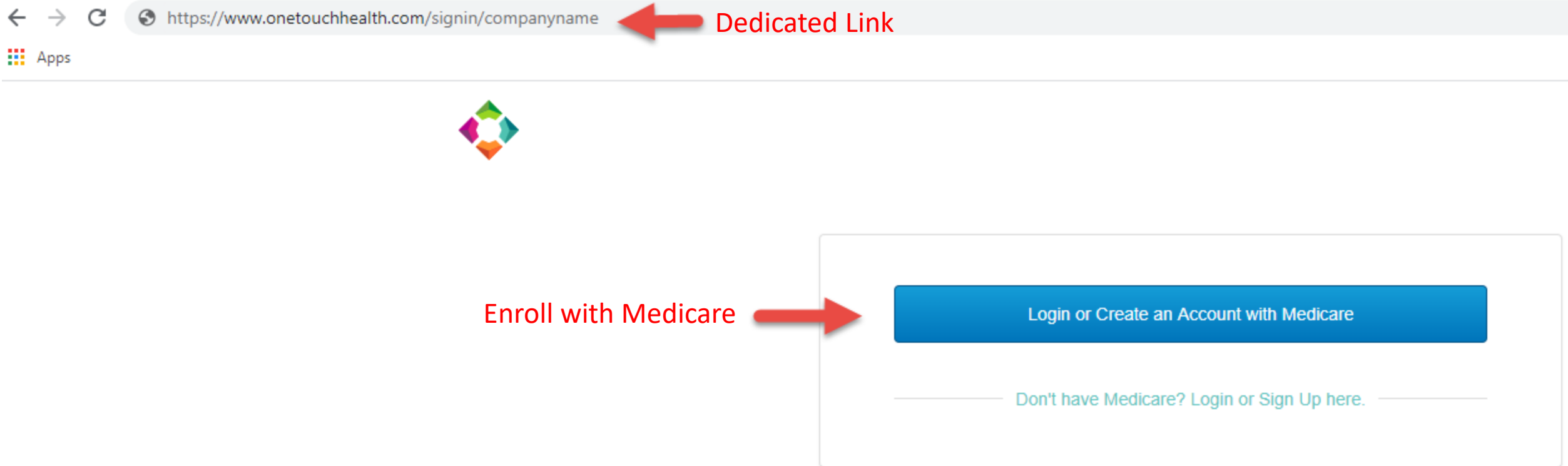
Dear valued patient,

Welcome to The Chronic Care Management Program. Please start by enrolling in Get Your Health Record using the provided link <https://staging.onetouchhealth.com/signin/companyname>. Login with your MyMedicare account to get started.

Sincerely,

**Your Care Coordinator**

# Patient will click on login or create an account with Medicare



# Patient is taken to MyMedicare.gov

Existing user logins

Don't have an account? Click Create Account

Medicare.gov

## Log in or create account

USERNAME

PASSWORD

Log in

[Trouble signing in?](#)

Using a shared or public computer? Be sure to log out and close all browser windows when you're done. This will help keep your information secure.

By accessing this system, you agree to our [Terms and Conditions](#) +.

No account? Create one now

Create an account for a more personalized experience.

Create Account

No account? Create one now

Create an account for a more personalized experience.

Create Account




# Patient will need Medicare card

Medicare.gov

## Registration

### Step 1 of 4: Sign Up for MyMedicare.gov

All fields are required.

Medicare Number 

[Where can I find my Medicare Number?](#) 

Last Name

Suffix

None ▼

Date of birth

Month ▼ Day ▼ Year ▼

Gender

▼

Zip Code or City

Effective Date for Part A

Month ▼ Year ▼

[Don't have Part A?](#)

## Medicare Card

Medicare Cards with Medicare number circled.

Do not enter dashes (-) when entering card information.



## Patient verifies address

### Step 2 of 4: Address Verification

It is important that you verify the address below. This is the address where your registration letter containing the password will be sent.

According to our records, this is your current address:

**123 ANY ROAD  
ANYTOWN AL 35023**

If the address listed is not your current address, please select the **Cancel** button below to end the registration process and contact the Social Security Administration (SSA) to [report your change of address](#).

**Note:** Please wait to register until your address has been updated with the Social Security Administration (SSA). It may take 7-14 days to see this change reflected in MyMedicare.gov.

**Continue**

**Cancel**


# Patient creates username, password, etc.


## Registration

### Step 3 of 4: Sign Up for MyMedicare.gov

Please update your username/password following the [username creation guidelines](#) and [password creation guidelines](#).

All fields are required unless noted as optional.


Username 

Secret Question 

Secret Answer

Email Address (optional)

Confirm Email Address (optional)

Password 


Confirm Password

Continue

Cancel

# Patient allows app to access all Medicare data

**Medicare.gov**



**Get Your Health Record - Staging has asked for some of your data.**

Information about your doctor/hospital visits

Information about the prescription medications you take

Personal Information like your name, address, date of birth, race, and gender

**Privacy Options**

☒ **Share all of your data**  
This app will have access to both your healthcare data and some personal information

☐ **Share healthcare data, but not your personal info**  
Block some of your personal data like name, address, date of birth, race, and gender

**Understand how your data is being used**

To understand fully how Get Your Health Record - Staging will use your data, please read the app's [Privacy Policy](#) and [Terms and Conditions](#).

**Allow** [Deny](#)



## Patient completes enrollment in Get Your Health Record

### Complete Enrollment

**Success!** Please fill out the registration form below to complete your enrollment. ×

**First Name**

John

**Last Name**

Doe

**Date of Birth**

06/01/2000

**Gender**

Male

**Primary Insurance Number \***

Enter Your Primary Insurance Number

**E-mail or Mobile Phone \***

Enter Your E-mail or Mobile Phone


☐ I Accept The [Terms Of Service \\*](#)

→ Enroll



## Patient turns on data sharing (found in my account drop-down menu)

12

 My Account ▾

Data Sharing ?

Data Sharing

Devices

Emergency and Treatment Sharing

Sharing

On

I understand selecting "yes share" means my providers and emergency medical personnel will have access to my Medicare claims history for treatment purposes.

Non-assigned practice

Not Sharing

Off


Agreeing to share sends your Inpatient, Outpatient, Medical Equipment and Pharmacy information to Non-assigned practice in their clinic to view. The data will be updated when new claims are processed by Medicare.


Richard Covey, MD PC


Sharing


On


Agreeing to share sends your Inpatient, Outpatient, Medical Equipment and Pharmacy information to Richard Covey, MD PC in their clinic to view. The data will be updated when new claims are processed by Medicare.


 Edit Contact Information


 Edit Credentials

 Manage Delegates


 Manage Notifications


 Data Sharing








# Things to Complete Screenings


 Health History Form

 Health Records


 Things to Complete

 My Journal


 Secure Documents

 Add Children



Things to Complete 

[Click here to view completion history for Your Health.](#)

Your Health	Date Completed	Actions
COVID-19 Health Screening	-	 Start

May your health care provider contact you regarding this screening?




☒ Yes

☐ No

Save

Uploads


screenshot08/06/2020

 Download Edit Delete

Upload New Document

You may upload a picture, word or pdf document

Title

Choose Document 

Upload

# View Patient-Generated Events/Documents in Patient Lookup



« Back

**ANNA CADENCE**

DOB: 1983-09-09

Female

Phone: +1 (235) 234-2534

+ Demographics

+ Insurance

## Care Coordination Events Show Me

» Create Event

Print All Events

Print Events Between

Start Date

End Date

Print

**Origination Date** : 05/29/2020

**Follow-up Date** : 06/10/2020

**Creation Date** : 05/29/2020

**Created By** : Shaunte Porter

**Status** : Closed

**Event Type** : Phone Call

**Partner(s)** :

Hospital Demo Account (AXXXX) - Shaunte Porter

**Templates** :

### Description

Outbound call made to patient who states that she has been experiencing periodic episodes of vertigo. Her blood pressure has been stable staying around 125/80. Patient denies symptoms of nausea and vomiting. She has scheduled a follow-up with her PCP which is scheduled 6/5/2020. Fall Risk Assessment completed during call. Patient has no additional questions or concerns at this time.

### Follow-up Notes

Patient request morning followup calls.

View Event

Edit Event

Delete

**Origination Date** : 04/29/2020

**Follow-up Date** : 04/29/2020

**Creation Date** : 04/29/2020

**Created By** : Patient System User

**Status** : Closed

**Event Type** : My HE Contact

**Partner(s)** :

Health Endeavors CCM Consent

**Templates** : Social Determinants of Health

### Description

Get Your Health Record Generated Template

### Follow-up Notes

View Event

Name

Remove

SDOH Home Picture



# Additional features

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# Patient interacts with Health History Form

Health History Form

Health Records

Things to Complete

My Journal

Secure Documents

Add Children

Choose Patient

Sign Out

Find what you need faster with our free app

Install

Health History Form ?

Share

Export to PDF

My Health Score

1.171

Fair

I509 HEART FAILURE, UNSPECIFIED

Diagnosis Management Status

Unaware of Diagnosis

Not Managing

Managing

Management Not Required

Details

I follow up with Dr. P every 3 months for this condition

Cancel

Save

Lisinopril (tablet)

Are you currently taking this medication?

Yes, taking

No, not taking

Notes

Taking 10mg once a day

Delete

Cancel

Save

Diagnoses

Add Diagnosis

Managing

I509 HEART FAILURE, UNSPECIFIED

SR

M

Management Not Required

A021 SALMONELLA SEPSIS

SR

MNR

Medications

Add Medication

Yes, taking

Lisinopril (tablet)

A-S Medication Solutions

30 TABLET in 1 BOTTLE (50090-0808-0)

SR

YT

Taking 10mg once a day

My Account

# My Journal

## Remote Patient Monitoring Devices

- Health History Form
- Health Records
- 8 Things to Complete
- My Journal**
- Secure Documents
- Add Children

### Heart



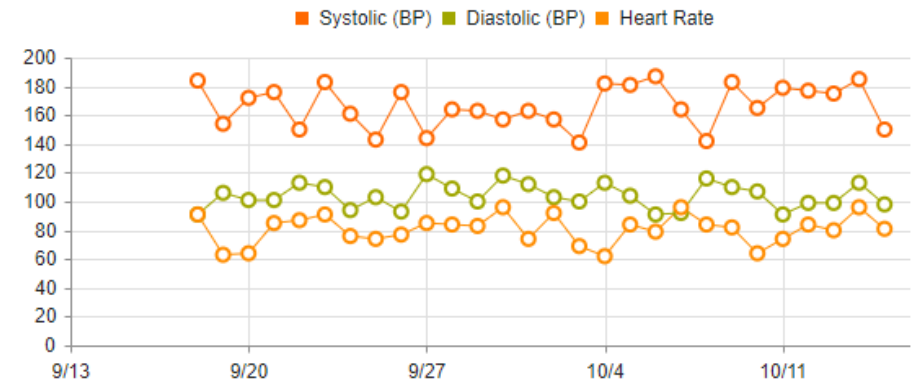
81

Healthy Range\*\*



150/98

Unhealthy Range\*\*



Quick Profile Patient Lookup Patient Contact Details Health History Form RPM **Patient Lookup**

Date Start 9/15/2020 Date End 10/15/2020

PDF Print Results Table

Date ▼	Weight	Resting Heart Rate	Blood Pressure
10/12/2020	153	84	177 / 99
10/11/2020	155	74	179 / 91
10/10/2020	155	64	165 / 107
10/9/2020	155	82	183 / 110
10/8/2020	155	84	142 / 116

1 2 items per page 1 - 20 of 29 items

# Trouble enrolling with MyMedicare or don't have Medicare?

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# Provide patient with dedicated link



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Send

To Patientemail.com

Cc

Bcc

Subject CCM Enrollment

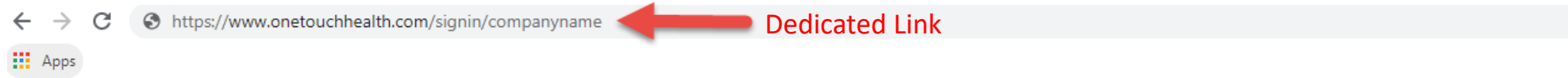
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Sincerely,

**Your Care Coordinator**

# Patient will click on Don't have Medicare? Login or Sign Up here. Then, click Sign Up



Non-Medicare



[Don't have Medicare? Login or Sign Up here.](#)

Username

Password

[Forgot Username](#)

[Forgot Password](#)

→ Login

Sign Up



Sign Up

**Patient will enter Email or Phone number as username.  
Then, enter a password**



### Sign Up


[FREE SIGNUP](#)

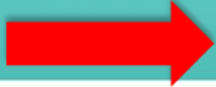
[Already have an account?](#)


**Patient will click Activate Sharing.  
Then enter their personal information to activate.**




 My Account ▾

Health History Form 



Activate Sharing 

Activate Sharing 

Fill out this quick form to enable additional tools for your account.

Insurance Number \*

Enter Your Primary Insurance Number


First Name \*

Enter Your First Name


Last Name \*

Enter Your Last Name


Date of Birth \*

Click the calendar icon 

Gender \*

Choose One... 

☐ I Accept The [Terms Of Service](#) \*

 Activate

Child's History

Self ▾

Diagnoses

Medications

# Creating better health outcomes

Providing health  
care teams with a  
360° view of your  
medical history

